

Your rights and obligations

In order for the tenancy to go as well as possible and according to the rules, both the tenant and the landlord have obligations towards the accommodation.

Landlord's obligations:

- provide accommodation in good condition
- provide accommodation that is suitable for habitation (electrical systems conform to standards, heating and ventilation systems, etc.)
- carry out work that is not the responsibility of the tenant (work to bring the building up to standard, boiler or water heater breakdown, etc.)
- provide a rent receipt free of charge on request

Tenant's obligation:

- pay the rent and charges on time
- take out comprehensive home insurance
- pay council tax
- do not sublet the accommodation
- maintain your accommodation
- respect the neighbourhood

In the event of a dispute

First of all, we advise you to try to settle matters amicably (compromise negotiated by the parties between themselves).

If necessary, you can obtain information from the National Agency for Housing Information (ANIL), or contact the Departmental Agency for Housing Information (ADIL) in your area.

Visit the ADIL website from the Bas-Rhin: www.adil67.org