I study at L’Université de Strasbourg
What is the weather like in Strasbourg?

The climate of the Alsace plain is semi-continental. Temperature differences are very high from one season to the next.

**WINTER**

- Between 0 and 5°C on average.
- Sometimes as low as -12°C.

**SUMMER**

- Between 14 and 26°C on average.
- Sometimes up to 38°C.

How to get around?

By bicycle thanks to its numerous cycle paths, on foot, or via the bus and tram network.
This guide is a very practical tool to help you prepare your arrival and stay in Strasbourg. In it, you will not only find administrative information but also more practical information about Unistra (University of Strasbourg). Whether you are coming as part of an international mobility, regular admission, to participate in a short term programme or internship, everything you need to know and the steps to follow are in here!

Find our presentation video of this welcome guide at the following address:  
 UNISTRA's international page:

Prof. Irini Tsamadou-Jacobberger, Vice President for Europe and International Relations

We are delighted to welcome you to the University of Strasbourg. You are arriving at an international and intercultural university, open to the world, with more than 10,000 international students from nearly 150 countries.

The University of Strasbourg offers you several welcome schemes to facilitate your arrival and to help you settle in Strasbourg. One of the most important examples is the peer mentoring scheme set up throughout the year. It is organised by the International Relations Department and the faculties and its aim is to help you succeed during your year.

This dynamic of the welcoming teams enabled the University of Strasbourg to obtain the "Bienvenue en France" label with three stars (the highest level) in July 2019. This national label, which is supervised and implemented by the International Relations Department, recognises the initiatives of our teams to support you before your arrival and throughout your stay in France.

The guide you have in your hands informs you about the steps to follow to integrate successfully into our university: visa and residence permit applications, registration, organisation of your courses and assessments, our practical student life advice, your Departure checklist, etc.

You will also find the contacts to answer your questions in the section "Who to contact? Address book". Take advantage of our welcoming actions set up as part of the Bienvenue en France label, and do so now (I would like to request the support of a sponsor).

Don’t know where to start? Follow the international student’s detailed route in the summary or proceed by key words.

I hope that this guide will help you to prepare your arrival and to seize the great opportunities that our university offers you.

I wish you a pleasant arrival in Strasbourg.
What kind of student am I?

I am...

**from a foreign university and I am part of an international mobility at the University of Strasbourg**

**Part of an international mobility programme**
You are part of an international mobility programme at the University of Strasbourg, for at least one semester, as part of a host or exchange programme (Erasmus+ or cooperation agreement between the University of Strasbourg and your home institution or a university network agreement such as Eucor - The European Campus).

**Part of a multiple degree programme**
You are part of an international mobility programme at the University of Strasbourg enabling you to obtain several degrees (your home university degree and a Unistra degree).

I am...

**an independent international student and I am enrolling in a course at the University of Strasbourg**
You are coming from abroad to settle in and continue your studies at the University of Strasbourg in an initial training course.

I am...

**an international student doing an internship or a short term programme at the University of Strasbourg**
You are coming to follow a specific training or a short internship in a laboratory, in a department or within a faculty/school/institute of the university.

To do before my arrival

Initial training course
Ordinary training followed by French students of the University of Strasbourg.

Don't get lost in translation

Initial training course
Ordinary training followed by French students of the University of Strasbourg.
**Confirm my admission**

**BEFORE YOUR ARRIVAL:** VIA THE PLATFORM IN USE

◆ **If you are an independent international student:**
   remember to confirm your admission before your arrival via the platform in use (‘eCandidate’, ‘Études en France’) or in some cases by email or post.

◆ **You are an international mobility student:**
   your application is generally submitted on the Moveon platform (or another platform depending on the organisation of your school/faculty/institute), and ‘Études en France’ for non-European students from the countries concerned.

**AS SOON AS YOU ARRIVE: AT YOUR HOST INSTITUTION**

Even if you have a pre-registration letter, you are not yet truly registered. You must then confirm your registration with the administration as soon as you arrive.

**TO CONFIRM YOUR ADMINISTRATIVE REGISTRATION, YOU WILL HAVE TO PAY:**

![CVEC: Student and Campus Life Contribution]

- **CVEC**
  - Student and Campus Life Contribution
  - The CVEC is a membership fee that gives you access to university health services, sports, art and culture. Amount for 2021-2022: €92.

- **Registration fees**
  - 2021-2022: they are the same for all students.

- **‘Pass campus’**

**Check that my French**

is good enough

Most of the courses are held in French. You will generally be required to have a **B2 level**.

The language level required may be different for students in the international mobility programme.

Please contact your CORI (Correspondent for International Relations) at the University of Strasbourg.

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**Language levels**

According to the CEFR (Common European Framework of Reference for Languages)

- A1: Breakthrough
- A2: Waystage
- B1: Vantage
- B2: Effective Operational Proficiency
- C1: Proficient user
- C2: Mastery

**To do before my arrival**

- Confirm my admission via the platform in use or by email/post.
- Improve your French.
- Check that my French is good enough.

**Contact:** mui-info@unistra.fr

**Amounts of registration fees:**

unistra.fr → Formation → Admission, inscription et scolarité → Inscription à l’Université → Droits d’inscription

**Important:**

If you are part of an international mobility programme (Erasmus+, Hors Erasmus+ or Eucor - The European Campus), you will pay neither the registration fee nor the CVEC.

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**Be sure to...**

- Confirm your admission before your arrival via the platform in use.
- Remember to confirm your admission if you are not part of an international mobility programme.
- Check that your French is good enough.
- Improve your French if necessary.

---

**If you are an independent international student:**

- Remember to confirm your admission before your arrival.

**If you are an international mobility student:**

- Your application is generally submitted on the Moveon platform.

---

**Contact:** mui-info@unistra.fr
You need a visa to study in France if:

- you are an international student and you come from a country outside the EEA (European Economic Area) and Switzerland;
- you do not already live in France and you do not yet have a residence permit.

**Steps**

If you have registered at the university via the ‘Études en France’ platform, your visa application will be transmitted automatically.

Otherwise, you will have to apply for a visa at the French embassy or consulate at your place of residence.

**Different types of visas**

Your visa will depend on the length of your stay in France:

**If you stay less than 3 months in France:**

**SHORT STAY STUDENT VISA**

Your visa may be marked:

- ‘court séjour pour études’ (short stay for studies) or
- ‘étudiant concours’ (student-in-competition) depending on the nature of your stay.

**If you will be staying from 4 months to 1 year in France:**

**LONG-STAY STUDENT VISA**

Your visa will either be a:

- ‘visa long séjour valant titre de séjour - VLS-TS’ (long-stay visa valid as a residence permit)

The VLS-TS can be marked:

- ‘étudiant pour des études au niveau licence, master et doctorat’ (student for studies at Bachelor, Master and Doctorate level);
- ‘passeport talent’ (talent passport) for certain doctoral students;
- ‘mention stagiaire’ (trainee mention).

or a:

- ‘visa long séjour temporaire - VLS-T’ (temporary long-stay visa)

The VLS-T mainly concerns students coming for a short training period (in particular in the framework of exchanges) and professional trainees. It is not renewable and does not give the same rights as a VLS-TS.

If you need a visa to come to France, you will have to prove that you have a minimum of €615/month.

You will be able to prove this with:

- a scholarship certificate;
- a standing order from your bank;
- a proof of coverage by a guarantor in France.

**Simulator to find out if you need to apply for a visa:**

- france-visas.gouv.fr

**List of EEA member countries:**

- Pays | Union Européenne (europa.eu)

**List of relevant countries by the ‘Études en France’ platform:**

- campusfrance.org/fr/candidature-procedure-etudes-en-france

**Contact details of all French consulates and embassies:**

- diplomatie.gouv.fr → Le ministère
- Annuaires du ministère de l’Europe et des Affaires étrangères
- Ambassades et consulats français à l’étranger

**Important**

Ask for the right visa as you will not be able to modify it after your arrival in France.

Remember to get a personal health insurance before your arrival as you will not be able to benefit from French health insurance.

⇒ Back to contents
To do before my arrival

You are a student part of an international mobility:
You can apply for accommodation in a Crous hall of residence or university residence, at the International Relations Department when you apply online at the University of Strasbourg.

Crous
Crous is a public organisation. Its role is to improve students’ living conditions (social aid, housing, catering, reception of foreign students, etc.). The Crous handles university residences and housing estates in France.

Accommodation offers
Housing is one of the great challenges of student life, so it is best to start early! Find your accommodation among the solutions best suited to students.

'Campus France’ video on Youtube:
→ « Se loger pendant ses études »

And on the University of Strasbourg website:
→ unistra.fr → Vie des campus
→ Hébergement → Étudiants

UNIVERSITY HOUSING:

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You are a scholarship student (from the French government or from your government through ’Campus France’):
The allocation of accommodation is made directly through ’Campus France’.

For the other students:
There may be accommodation available for students (scholarship holders or not, French and internationals) arriving outside the September start period.

Find a guarantor
To apply for accommodation, you must have a guarantor*. There are several solutions:

◆ Garantie Visale (proposed by ’Action logement’):
If you live in a private accommodation and have no one to turn to, and depending on the eligibility criteria, you can benefit from the Visale guarantee for free.
To do so, you must submit your application before signing the lease and have a valid residence permit.

Visale Procedure:
→ campusfrance.org → Étudiants
→ S’organiser → Logement
→ Trouver un garant
→ Dispositif Visale

I test my eligibility:
→ www.visale.fr
→ Je teste mon éligibilité

To submit a request:
→ visale.fr → Je demande Visale

◆ LOCA-PASS (offered by ’Action logement’):
a free service that offers you an advance payment or payment of the security deposit.

Contact: Action logement
2, avenue de la Forêt-Noire 67000 Strasbourg
03 69 73 86 60 / actionlogement.fr

The Crous accommodation is intended for students with a small budget. Space is therefore limited.

PRACTICAL TOOLS TO FACILITATE YOUR SEARCH

◆ Housing Guide - International students
→ unistra.fr → Vie des campus → Logement

◆ Housing Counsellor
You can get advice and help with your housing search from a housing advisor.

Contact: info-logement@unistra.fr
Maison universitaire internationale – Bureau N°4 11, presqu’île André Malraux, 67100 Strasbourg

Important
Do not pay out any money before you have visited the accommodation or signed a rental agreement. For legal advice or assistance in housing matters, you can contact the ADIL (Agence départementale pour l’information sur le logement).

→ adil67.org

How? To download the DSE guide (Dossier social étudiant):
→ étudiant.gouv.fr
→ Bourses et logement: constituez votre dossier social étudiant (DSE)

Crous accommodation available for booking:
→ trouverunlogement.lescrous.fr
or on bedandcrous.com

Adviser: Housing Guide – International students

How? To dowload the DSE guide (Dossier social étudiant):
→ étudiant.gouv.fr
→ Bourses et logement: constituez votre dossier social étudiant (DSE)

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→ campusfrance.org → Étudiants
→ S’organiser → Logement
→ Trouver un garant
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I test my eligibility:
→ www.visale.fr
→ Je teste mon éligibilité

To submit a request:
→ visale.fr → Je demande Visale
In France, it is compulsory to insure your accommodation. This insurance allows you to be covered in the event of damage in your home (water damage, theft, fire, etc.). In order to be covered by Civil Liability insurance, make sure it is included in your multi-risk home insurance policy.

You can take out insurance with your bank or a private insurer.

The cost is between €20 and €80 per year, depending on the additional cover chosen.

**Housing tax**

As a tenant, you will have to pay two taxes: the housing tax and the audiovisual contribution. These taxes are annual and have to be paid at the same time. The audiovisual contribution, also known as the television licence fee, only has to be paid if you declare that you own a television.

In 2020, the ‘taxe d’habitation’ was abolished for 80% of homes.

Check whether you qualify for a partial or total exemption from this tax using the online simulator.

**Responsabilité civile (RC) (Civil Liability)**

Is the obligation to repair the damage caused to one or more people. It can be covered by insurance.

If you stay in France for more than three months, it is advisable or mandatory in some cases to open a bank account to enable you to:

- **Receive your** scholarship, salaries, Housing Benefit and reimbursement of medical expenses.
- **Obtain a credit card** (used for most procedures and fee payments).
- **Obtain a ‘relevé d’identité bancaire’ - RIB** (bank details) to pay your rent, bills, or to be paid by bank transfer.

**To open a bank account, you will need 3 documents**

- **an identity document**;
- **proof of address** (telephone or electricity bill, etc.);
- **a school certificate**.

You will be able to open a bank account in any bank in France. In order to facilitate your steps, we invite you to:

- Ask your bank in your country of origin if it is associated with a French network;
- Find out about the different online banks (free bank card);
- Contact the ‘Maison universitaire internationale’ for a list of banks located near the Esplanade campus (main campus).

**Important**

Be careful before opening a bank account. Read the conditions in order to choose the offer that suits you best.

**Open my bank account**

| More information: |
| etudiant.gouv.fr/cid132966/assurer-son-logement- quelles-obligations-legales.html |
| Examples of insurance: |
| mgel.fr/assurances |
| assistance-etudiants.com |
| assurances-etudiants.com |
| Insurance Comparator: |
| quechoisir.org |
| Argent assurance |
| Assurance habitation |
| Comparateur assurance habitation |

**Online simulator:**

- impots.gouv.fr → Particulier
- Simuler vos impôts
- Simulateur de la réforme de la taxe d’habitation pour 2021
In order to study in favourable conditions, you must have financial resources adapted to the cost of living in Alsace.

### How much does it cost?

The first month after your arrival is always the most expensive. This budget allows you to estimate the amount you need to plan for your stay:

#### MAIN EXPENSES FOR THE FIRST MONTH

- **First Rent**
  - Between €200 and €800

- **Deposit for the Accommodation (1 Month’s Rent)**
  - Between €200 and €800

- **Multi-risk Home Insurance**
  - Between €20 and €80/year

- **Other Installation Costs**
  - Phone, Electricity, Internet, etc.
  - Up to €100

- **Internet Box**
  - Between €10 and €30/month, depending on the offers

- **Health Insurance Subscription (Optional)**
  - Between €70 and €300/year

- **Mobile Phone**
  - Between €2 and €30/month, depending on the offers

- **CVÉC (Contribution Vie Étudiante et De Campus)**
  - €92 for the 2021-2022 academic year
  - If you are not exempted:
    - ‘Confirm my admission’, page 10

- **University Tuition Fees (excluding students on international mobility)**
  - Between €113 and €601
  - If you are not exempted:
    - ‘Confirm my admission’, page 10

- **Other Costs Related to the University (supplies, books, etc.)**
  - About €50

- **Transport (CTS)**
  - Between €4 and €27.60/month

- **Entrance to the Swimming Pool**
  - €3

- **Laundromat**
  - Between €3 and €5

- **Admission to the Museum**
  - Free with the ‘Carte culture’

- **General Medical Consultation**
  - €23

- **Hairdresser**
  - Between €20 and €45

- **Laundry**
  - Between €3 and €5

- **Baguette**
  - Typical long shaped French bread
  - Between €0.50 and €2

- **Coffee**
  - Between €0.50 and €2

- **Small beer**
  - About €2.50

- **Tarte Flambée**
  - (Local Speciality)
  - Between €6 and €11

- **Sandwich**
  - Between €4 and €6

- **Cinema**
  - Between €5 and €6.50

- **Cellar (you are a student from an EEA country (European Economic Area) ;**

- **University Tuition Fees**
  - Excluding students on international mobility
  - Between €113 and €601

- **Transport (CTS)**
  - Between €4 and €27.60/month

### I am a working student

You will be able to work in France outside of your studies up to 60% of the legal working time (964 hours/year) if:

- **you are a student from an EEA country (European Economic Area)**

- **you have a valid student residence permit or a visa worthy of a residence permit (VLS-TS)** bearing the words ‘autorisé à travailler’ (authorised to work).

Doctoral students with a VLS-TS mentioning ‘passeport talent pour un doctorat’ (passport talent for a doctorate) are not allowed to have a side job.

Algerian students will be able to work in France up to 50% of the legal working time.
**STUDENT JOBS**

**Find a student job compatible with your studies on:**

→ The university website:  
   → unistra.fr  
   → Vie des campus  
   → Jobs étudiants

→ The Jobaviz website of the Crous:  
   → jobaviz.fr

→ The MGEL website:  
   → mgel.fr  
   → Services et Avantages  
   → Le service Emploi  
   → Consulter les offres

**Benefit from financial aid**

**HOUSING BENEFIT**

To find out whether you can benefit from financial aid for housing (APL or ALS) paid by the CAF (‘Caisse d’allocations familiales’) and how much, make a simulation:

This request is to be made online, as soon as you find an accommodation. The amount may vary according to the price of your rent, your resources, etc.

You must have a rental contract in your name, have opened a bank account and, if necessary, have a valid residence permit or VLS-TS (Visa de long séjour valant titre de séjour).

→ CAF instructions manual: applying for Housing Benefit  
   → caf.fr  
   → Demander une prestation  
   → Vous n’êtes pas allocataire  
   → Le logement  
   → Aide au logement  
   → Faire la demande

**OTHER FINANCIAL SUPPORT**

To find out about all the scholarship programmes that may concern you, check out the ‘Campus France’ scholarship list.

→ campusbourses.campusfrance.org

**Here is a selection:**

→ Erasmus+ scholarship from the European Union  
   → Contact:  
     → International relations department of your institution  
     → informations:  
       → crous-strasbourg.fr  
       → Bourses

→ Scholarship based on social criteria (Crous): you must have been living in France for more than two years and be registered for tax purposes in France. The DSE (‘Dossier social étudiant’) allows you to apply for a grant and housing at the same time.

→ ‘Look for accommodation’, page 14

→ French government scholarship (on nomination): before your departure, contact the cultural service of the French Embassy in your country of origin.

→ campusfrance.org  
   → Étudiants  
   → S’organiser  
   → Organiser son séjour en tant que boursier

→ IDEX scholarship (upon nomination by the courses offering this scholarship within the University of Strasbourg).

→ Eiffel Excellence Scholarships: you have an excellent academic record and wish to continue your studies in France at master’s or doctoral level.

→ Eucor mobility aid - The European Campus: if you are part of a mobility within the framework of Eucor - The European Campus, your home university (University of Freiburg, University of Basel, Karlsruher Institut für Technologie) can finance part of your travel costs.

→ Cellule Eucor - Le Campus européen, Institut Le Bel Campus Esplanade  
   → campus-europeen@unistra.fr

Please enquire at least 6 months in advance about the scholarship programmes.
To do as soon as I arrive

My information...
Participate in short term programmes

**Short programmes organised by the International Relations Department (DRI)**

The International Relations Department organises short term programmes as part of various international partnerships.

These programmes, often in English, are tailor-made to meet the demands of our partners and can cover different themes in several fields:

- ART, LITERATURE, LANGUAGES
- HUMAN AND SOCIAL SCIENCES
- SCIENCE AND TECHNOLOGY
- HEALTH
- LAW, ECONOMICS AND MANAGEMENT, POLITICAL AND SOCIAL SCIENCES

A linguistic and cultural programme is also offered in addition to the courses: introduction to the French language, introduction to the Alsatian language, discovery of the city, the region or the European institutions.

→ unistra.fr
→ International
→ Venir à Strasbourg
→ Étudiants en programme court
→ Programmes courts organisés par la DRI

Contact:
dri-contact@unistra.fr

**Short term FLE programmes**

**French as a Foreign Language**

**DAI French language internship** (Welcome and Integration Scheme for foreign students enrolled in international exchange programmes)

- **two-week internship**
  - mid-August - end of August

For students part of an international mobility who start their academic year in September.

To take part in this programme, you must be enrolled in a French language course and have a B1 level (level certificate: DELF B1 or TCF B2).

**Programme:**
- French as a Foreign Language courses (FLE);
- activities and cultural visits;
- accommodation in a hall of residence.

Contact:
dri-logementconventioncrous@unistra.fr

**Individual French language course**

- **two-week internship**
  - mid to late August

For international students who start the academic year in September.

To do this internship, you must have a B1 level.

Contact:
iiief@unistra.fr
To do as soon as I arrive

On arrival in Strasbourg, you will have to register administratively and academically. These registrations are carried out at your faculty/school/institute.

If you are continuing your studies at the University of Strasbourg afterwards, you will have to renew your registration at the beginning of each year.

Contact: mui-info@unistra.fr

Register and choose my courses

On arrival in Strasbourg, you will have to register administratively and academically. These registrations are carried out at your faculty/school/institute.

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Learning agreement

If you are part of an international mobility, you must finalise your registration at the University of Strasbourg by completing your academic registration (on the basis of the mobility contract and any modifications). Do not miss this compulsory step in order to be able to take part in your courses and exams.

Please contact your faculty/school/institute to find out when and how to complete your academic registration.

Digital access: activate your Unistra account

Your administrative registration entitles you to access the university’s digital services via your Unistra account.

You must activate your Unistra account at ernest.unistra.fr

Click on ‘Activation du compte’ and follow the instructions, you will get the login and choose a password: it’s quick but requires the registration information (certificate of schooling or ‘Pass campus’).

→ ernest.unistra.fr
→ Activation du compte

Short term programmes organised by my faculty/school/institute

Check with your faculty/school/institute to find out if they organise short term programmes, sometimes called summer or winter schools. These programmes usually last from several days to several weeks.

Here is a selection of these programmes:

Centre d’études internationales de la propriété intellectuelle (CEIPi)

CEIPi organises training seminars to deepen your knowledge in the intellectual property field.

Contact:
mui-info@unistra.fr

The Faculty of Physics and Engineering organises summer schools with different themes every year.

École d’ingénieurs Télécom Physique

Télécom Physique Strasbourg is organising two short term programmes around the themes of medical robotics and information technologies for health, photonics for health and medical image processing.

Faculté de Physique et Ingénierie

The Faculty of Physics and Engineering organises summer schools with different themes every year.

Faculté de Chimie

The Faculty of Chemistry organises a summer school every two years around the theme of chemistry and chemoinformatics.

Register and choose my courses

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The Faculty of Physics and Engineering organises summer schools with different themes every year.

Faculté de Chimie

The Faculty of Chemistry organises a summer school every two years around the theme of chemistry and chemoinformatics.

Register and choose my courses

On arrival in Strasbourg, you will have to register administratively and academically. These registrations are carried out at your faculty/school/institute.

If you are continuing your studies at the University of Strasbourg afterwards, you will have to renew your registration at the beginning of each year.

Contact: mui-info@unistra.fr

Learning agreement

If you are part of an international mobility, you must finalise your registration at the University of Strasbourg by completing your academic registration (on the basis of the mobility contract and any modifications). Do not miss this compulsory step in order to be able to take part in your courses and exams.

Please contact your faculty/school/institute to find out when and how to complete your academic registration.

Digital access: activate your Unistra account

Your administrative registration entitles you to access the university’s digital services via your Unistra account.

You must activate your Unistra account at ernest.unistra.fr

Click on ‘Activation du compte’ and follow the instructions, you will get the login and choose a password: it’s quick but requires the registration information (certificate of schooling or ‘Pass campus’).

→ ernest.unistra.fr
→ Activation du compte
Get my ‘Pass campus’ (Student card)

The ‘Pass campus’ is the student card of the University of Strasbourg. You will receive it on arrival by picking it up at your tuition’s office.

Your ‘Pass campus’ includes contactless payment, recharges online and includes the following services:

- payment for meals at the Crous restaurants and cafeterias;
- access to various Campus buildings;
- borrowing books from all the libraries of the Alsatian region universities;
- printing/scanning/photocopying;
- access to university health care;
- access to university life;
- access to sports activities;
- access to the ‘Carte culture’ (culture card) package.

Your ‘Pass campus’ will have a sticker on it to prove its validity for the current year and grants your access to sports, cultural, health and university life activities.

If you are an internship student, you will need to apply to the Human Resources Manager of your faculty/school/institute for a ‘Pass campus’. (Free of charge).

Familiarise myself with the campus

Map of the University of Strasbourg

Check out the interactive campus map to help you find your way around the campus and find the resources you need. To simplify your travels, use the search function.

Maison universitaire internationale

The ‘Maison universitaire internationale’ (MUI: International University House) is the emblematic place for the international welcome of the University of Strasbourg. Today, the MUI brings together the various central services of the university which welcome international visitors:

- the Erasmus+ Mobility centre, the non-Erasmus+ Mobility centre and the international Relations department’s ‘Bienvenue en France’ centre;
- the Euraxess Centre of the Research and Development Department;
- the Office for the reception of international students of the University of Strasbourg and the migrant welcoming office;
- the cross-border university grouping office ‘Eucor – The European Campus’.

→ ‘Carte culture’ (Culture card) package, page 37

⇒ Back to contents
To do as soon as I arrive

To do as soon as you arrive in France.

You will need your passport, a permanent address in France and a credit card to pay the tax stamp. To complete the validation, you will also have to pay an issuing fee which can be paid online:

- at a tobacconist’s (electronic tax stamp, ‘Titre pour étrangers’).

Apply for my student residence permit

First application for a residence permit / validate your visa

→ Most frequent case: you have a visa for a duration of 4 months to 1 year with the mention ‘Étudiant’ (Student) or ‘Passeport Talent’ (Talent Passport).

→ If your visa has a duration of 3 months (Algerian students): you will have 2 months to apply for your residence permit at the ‘Préfecture’, as soon as you arrive in France.

→ If you were a minor when you applied for your visa (mention ‘mineur-scolarisé’ school-going minor): you will have to apply for your residence permit 2 months before your majority, at the ‘Préfecture’.

→ If your visa bears the mention ‘dispense de carte de séjour’: you do not need to do anything.

You must confirm your ‘visa long séjour valant titre de séjour - VLS-TS’ (long-stay visa valid as a residence permit) online within 3 months of your arrival in France.

Website of the General Directorate for Foreigners in France:

→ administration-etrangers-en-france.interieur.gouv.fr

You will need your passport, a permanent address in France and a credit card to pay the tax stamp. To complete the validation, you will also have to pay an issuing fee which can be paid online:

→ timbres.impots.gouv.fr

or at a tobacconist’s (electronic tax stamp, ‘Titre pour étrangers’).

Renewing your residence permit

The application to renew your residence permit is now paperless.

3 months before the end of the validity of your VLS-TS (long-stay visa valid as a residence permit) or your residence permit, you must submit your application directly online:

→ http://administration-etrangers-en-france.interieur.gouv.fr/

Thanks to this procedure:

→ You no longer have to make an appointment at the prefecture or travel to ensure that your application is submitted;

→ You can submit your renewal application from your smartphone, iPad or computer;

→ You can check the status of your application at any time from your online account;

→ You will only have to go to the prefecture in person when you receive your residence permit.

Please note that if you apply for the renewal of your residence permit after the deadline, you will have to pay a fee of €180 (except in cases of force majeure or presentation of a valid visa).

→ Contacts:

University of Strasbourg:

mui-info@unistra.fr or dri-contact@unistra.fr
**Take care of my health**

In France, there are two organisations that complement each other to cover the majority of your health expenses:

- One is free and compulsory: health insurance
- The other you have to pay for and is optional: the complementary health insurance

### Health insurance

Subscription to health insurance (social security) is compulsory and free and can be applied for online at: [etudiant-etrangercameli.fr](http://etudiant-etrangercameli.fr). You must have finalised your registration at the university to register.

You will have to advance your medical expenses for the first few months. Don’t panic, refunds are retroactive to your date of registration at the university.

**If you are from Québec and you are part of an international mobility:**

you will not have to register for health insurance if you present forms SE 401-Q-102 bis or SE 401-Q-106 when you register at the university.

**If you are doing an internship:**

you will not be able to register for health insurance since you will not be registered at university. The same applies to students over the age of 28. You will then have to take out personal insurance.

**Complementary health insurance**

Subscription to a complementary health insurance company is not mandatory but will enable you to be reimbursed for the rest of the costs not covered by the health insurance. You will have to pay for this subscription.

You can choose the complementary health insurance of the CPAM (Caisse primaire d’assurance maladie) or a student complementary health insurance (LMDE, SMEREP, MGEL, etc.).

### University Health Service (SSU)

As an international student, you will benefit from the university’s health services free of charge:

- 'Health examination' (preventive examination with medical, social and psychological dimensions)
- Anonymous screening and treatment of sexually transmitted infections
- Prescribing and carrying out vaccinations
- Workshops on stress management, relaxation/sophrology, reflexology
- Support and integration of disabled students
- Medical consultations: [sante.unistra.fr](http://sante.unistra.fr)
- Specialist medical consultations (gynaecology, nutrition, emergencies, sports medicine, smoking cessation, medical advice, absence certificates)

**CAMUS (UNIVERSITY MEDICAL-PSYCHOLOGICAL RECEPTION CENTRE IN STRASBOURG)**

You will also have the possibility to consult psychologists, psychiatrists, social workers present at the Camus by appointment. These consultations are individual, confidential and free of charge.

**Contact: Le Camus**

6, rue de Palerme, 67000 Strasbourg

[camus@unistra.fr](mailto:camus@unistra.fr) / 03 88 52 15 91

---

List of mutual insurance companies in Strasbourg: [mutualite.fr](http://mutualite.fr) → Services → Particuliers → Trouver une mutuelle

**One is free and compulsory: health insurance**

Don’t get lost in translation

EHIC
European Health Insurance Card. This card is free and valid between 6 months and 5 years depending on your country.

The other you have to pay for and is optional: the complementary health insurance

**At your expense**

- First aid training
- Workshops on stress management, relaxation/sophrology, reflexology
- Specialist medical consultations (gynaecology, nutrition, emergencies, sports medicine, smoking cessation, medical advice, absence certificates)

**Important**

Present your 'Pass campus' and, if possible, your vaccination record during visits.
Integrate into student life
Benefit from the university’s service offer

Digital and wi-fi access

You will be able to access the main digital services via Ernest, the digital and social working environment.

- **Student e-mail address:**
  - partage.unistra.fr
- **Moodle Platform:**
  - moodle.unistra.fr
- **Examination results:**
  - ernest.unistra.fr
  - Mes études → Scolarité → Résultats d’examens
- **Online schedule:**
  - ernest.unistra.fr
  - Mon emploi du temps
- **Virtual Library:**
  - bu.unistra.fr
  - alacarte@unistra.fr
- **Computer rooms:**
  - services-numeriques.unistra.fr
- **Educational resources:**
  - ernest.unistra.fr
  - Ressources → Numériques
- **Impressions online:**
  - ernest.unistra.fr
  - Ressources → Pratiques → Gérer ses impressions
- **Seafile, to share and store your documents:**
  - seafile.unistra.fr
  - seconnectez avec votre compte Unistra

You will also be able to access the wi-fi network (Osiris or Eduroam) on almost all campuses and university sites from your computer, tablet or smartphone using your Unistra account credentials.

**Important:**

You will be able to access the wi-fi network (Osiris or Eduroam) on almost all campuses and university sites from your computer, tablet or smartphone using your Unistra account credentials.

**To activate your Unistra account:**
- Register and choose my courses, page 27
- ernest.unistra.fr
- Connexion
- Repérez le lanceur d’application en haut à droite de l’écran

**Student e-mail address:**
- partage.unistra.fr

**Moodle Platform:**
- moodle.unistra.fr
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications

**Examination results:**
- ernest.unistra.fr
  - Mes études → Scolarité → Résultats d’examens
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications → MR (mes résultats)

**Online schedule:**
- ernest.unistra.fr
  - Lanceur d’applications
  - Mon emploi du temps

**Virtual Library:**
- bu.unistra.fr
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications

**Computer rooms:**
- services-numeriques.unistra.fr
  - or on
  - catalogue des services → pédagogie

**Educational resources:**
- ernest.unistra.fr
  - Ressources → Numériques

**Impressions online:**
- ernest.unistra.fr
  - Ressources → Pratiques

**Seafile, to share and store your documents:**
- seafile.unistra.fr
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications → Seafie

**Lise, for your certificates, school records and anonymity number:**
- lise.unistra.fr
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications → Seafie

**POD, a platform for the distribution of videos made for your academic activities:**
- pod.unistra.fr
  - or on
  - ernest.unistra.fr
  - Lanceur d’applications → POD

**Contact:**
- Online helpdesk for any questions or problems regarding digital services
  - support.unistra.fr
  - 03 68 85 43 21

**Download the complete guide to digital services:**
- services-numeriques.unistra.fr
  - Documentations → Guide numérique du nouvel arrivant
  - This guide can also be downloaded from the DNum presentation on ernest.unistra.fr and on the unistra website.

**Libraries**

The University’s 24 libraries, located on all campuses, offer you access to reliable and relevant documentation and a great number of online resources on all areas of teaching and research. In the BU, you benefit from an atmosphere conducive to study and numerous services: reservation of group work rooms, training in information research, interlibrary loans, etc.

The libraries are open continuously from Monday to Friday. Some are open until 11 pm and even on weekends.

The National and University Library of Strasbourg (BNU) is also open to students.

Thanks to Eucor - The European Campus, you will also have access to the libraries of the universities of Basel, Freiburg, Haute Alsace and the Karlsruher Institut für Technologie.

**‘Carte culture’ (Culture card) package**

This package is integrated into your ‘Pass campus’. You can then benefit from preferential rates at more than 80 cultural partners in Alsace:

- shows, concerts, festivals: €6;
- cinemas: €3, €4 ou €5;
- museums: free entrance.

You will also be able to attend cultural events: visits, meetings, performances on campus or participate in artistic activities, the ‘Ateliers à la Carte’, which are open to all students.

**Contact:**
- ateliers.alacarte@unistra.fr

**More general information request:**
- infos@carte-culture.org

This guide can also be downloaded from the DNum presentation on ernest.unistra.fr and on the unistra website.
To do sports and/or an artistic activity adapted to your student schedule, the university’s sports service offers a wide range of activities in the following areas:

- Fitness
- Team sports
- Combat sports
- Aquatic and nautical activities
- Racket Sports
- Dancing, etc.

You will also be able to take part in skiing, snowboarding, hiking or even skydiving outings and take part in competitions.

Most sports activities are included in your ‘Pass campus’. For some activities only, you will be asked to pay an additional fee. Registration for courses is done at the beginning of each semester (requires to have received your ‘Pass campus’).

### Online training courses

The online course and conference platforms will be open to you. Here is a selection of them:

- **Moodle**, the university’s course platform:
  - [moodle.unistra.fr](http://moodle.unistra.fr)

- **FUN-MOOC**, online training courses for everyone proposed by ‘France Université Numérique’:
  - [fun-mooc.fr/cours](http://fun-mooc.fr/cours)

- **CanalC2**, the university’s web television on scientific symposia and conferences:
  - [www.canalc2.tv](http://www.canalc2.tv)

- **France Culture Plus**, the student webmedia offering courses and conferences from universities and grandes écoles:
  - [plus.franceculture.fr](http://plus.franceculture.fr)

- **UNT** (Universités numériques thématiques) offer a wide range of multimedia content, by teaching area. These resources are in most cases free of charge. Access the resources made available by the NTUs via the "Catalogue of resources for self-training” accessible from the search engine of the “digital portal for higher education”:
  - [sup-numérique.gouv.fr](http://sup-numérique.gouv.fr)

### Student Associations

There are many student associations at the university that regularly organise meetings, cultural events, parties and conferences.

- [List of student associations](mailto:assoetu.sdvealsace.fr)
  - [unistra.fr](http://unistra.fr)
  - [Vie des Campus](http://universite.unistra.fr)
  - [Vie universitaire](http://universite.unistra.fr)
  - [Annuaire des associations étudiantes du site Alsace](http://universite.unistra.fr)

Contact your faculty/school/institute to find out about their student associations. Don’t hesitate to contact them, they will be able to help and accompany you on your arrival and throughout the year.

<table>
<thead>
<tr>
<th>Information and registration:</th>
<th>Contact: Eva Froehlicher</th>
</tr>
</thead>
<tbody>
<tr>
<td>sport.unistra.fr</td>
<td><a href="mailto:efoehlicher@unistra.fr">efoehlicher@unistra.fr</a></td>
</tr>
<tr>
<td>Service des sports</td>
<td>External Communications Officer</td>
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<tr>
<td>S’inscrire aux activités</td>
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</table>

[The Unistra YouTube channel](http://youtube.com/unistra)

Discover the diversity of the university, from research news to campus life, on the University of Strasbourg’s official Youtube channel:

- [http://youtube.com/unistra](http://youtube.com/unistra)
Take part in welcome and integration events

University calendar

- **1st semester:**
  - Starts at the beginning of September and ends at the end of January

- **2nd semester:**
  - Begins at the end of January and ends at the beginning of June

Welcome and integration events

**AGORA WELCOME EVENTS**

- **In September**
  - Esplanade Central Campus

It consists of a multiservice counter (from 6th to 17th of September and events (every Thursday) to get your stay off to a good start and get to know your new environment: housing (CAF, 'Action logement', Crous), health insurance, transport, the city, institutions, university services ('Pass campus', 'Carte culture', digital services, library, sport, etc.).

**INTERNATIONAL STUDENT WELCOME DAYS (JAI)**

- **Early September**
  - Esplanade Central Campus

The International Relations Department welcomes newly arrived international students at the beginning of each semester. This is an opportunity to discover the university and to meet other international students. An event not to be missed!

**BACK TO SCHOOL CULTURAL PROGRAMMING**

- **Alternative Campus**
  - Early September
  - Campus central de l'Esplanade

- **Escape Game Culturel**
  - Mid-September
  - Campus central de l'Esplanade

- **La Guinguette culturelle**
  - September
  - Resto’U Paul Appell

- **Concert - Orchestre philharmonique de Strasbourg**
  - 21st of October
  - Palais Universitaire

All the cultural events of the year:

- → culture.unistra.fr
- → carte-culture.org

**EVENT PROGRAMMING OF 'STRASBOURG AIME SES ÉTUDIANTS’ (STRASBOURG LOVES ITS STUDENTS)**

‘Strasbourg aime ses étudiants’ organises several free events including ‘La Nuit des Etudiants du Monde’, a welcome evening for international students. You will also be able to take part in visits (discovery of the city, European institutions) as well as evening visits to the museum.

- → strasbourgaimessesetudiants.eu
- @Strasbourg.aime.ses.etudiants

Due to the Coronavirus (COVID-19) health crisis, the dates or organisation of some of the following events may be modified or cancelled.

Important
Join the ‘DRI team’ and take part in the animation of our events whilst being paid!

**Contact:**

SUAC (Service de l’action culturelle)
ateliers.culturels@unistra.fr

**Cultural workshops**

If you are studying in the second or third year of your Bachelor’s degree, you will then be able to discover or deepen an artistic/cultural practice and validate 3 ECTS credits in the framework of the free EU (teaching unit). You can only validate 3 ECTS credits per academic year (either during the first semester or during the second).

There are also artistic and cultural workshops (À la carte workshop) open to all students without validation of ECTS credits.

**Alumni Relations Department**

Join the Alumni network to participate in virtual (webinars) and real (afterworks) events on professional topics.

**Student Associations**

Student associations organise back-to-school days in conjunction with your faculty/school/institute.

**MUI Cultural Programming**

Throughout the academic year, the international University House MUI offers cultural visits, shows, thematic afterworks and excursions in France, Germany and Switzerland.

**Practical information and registration form:**

culture.unistra.fr

**Contact:**

SUAC (Service de l’action culturelle)
ateliers.culturels@unistra.fr

→ ‘Carte culture’ (culture card) package, page 37

**Contact:**
ateliers.alacarte@unistra.fr

**International Sponsorship Programme**

If you are an international student and would like to meet students at the University of Strasbourg during your stay, you can take part in the “International Sponsorship” programme. Your sponsor will be able to help you upon your arrival: integration into student life, introduction to the regional culture, help with administrative procedures, etc.

This programme was set up with the support of the Bienvenue en France label, which recognises the University of Strasbourg’s commitment to welcoming international students.

Other events and meetings will also take place throughout the year to facilitate your integration in our university. We will keep in touch with you to inform you about them.

**Ask for support from a sponsor**

This programme is set up thanks to the support of the ‘Bienvenue en France’ label, which recognises the University of Strasbourg’s commitment to welcoming international students.

Other events and meetings will also take place throughout the year to facilitate your integration into our university. We will keep in touch with you to inform you about them.
Succeed in my academic year
Courses and evaluation

Organisation of the courses

Courses are organised by semesters and modules called ‘Unités d’Enseignement – UE’ (Teaching Units). You will have to obtain 30 ECTS credits of courses per semester, i.e. 60 ECTS credits for one year. These credits are associated with obtaining a UE.

For more information on equivalences between French and foreign diplomas:
→ campusfrance.org → Étudiants → Étudier → Les diplômes, crédits et équivalences

You will be able to have EUs with courses in several languages. Some courses are not open to international students. Ask your faculty/school/institute or check in the online catalogue:

→ unistra.fr → International → L’International à l’Université de Strasbourg → Recensement des enseignements disciplinaires en langues étrangères et des enseignements de langue étrangère

ECTS credits
The term ECTS means European Credits Transfer System in English, or Système européen de transfert et d’accumulation de crédits in French.

Grading system

→ Students are graded out of 20 points: 0/20 is the worst grade, and 20/20 is the best. The minimum grade to pass an exam is 10/20.
→ If you have less than 10/20, you can do a retake.

You can be assessed continuously throughout the year and/or in final exams (at the end of each semester).

To find out about your evaluation system, please refer to the examination rules (MECC) published by your faculty/school/institute. In general, Bachelor’s courses evaluate you continuously throughout the year and Master’s courses in final exams.

If you have a valid excuse, you may be allowed to participate in substitute examinations, which are usually held several weeks after the end of the semester.

The information in the ‘Résultats d’examens’ section, (Examination results) accessible on your Ernest digital work environment, is displayed for information purposes only. Only the transcripts sent by the school’s tuition department are authentic.

DON’T GET LOST IN TRANSLATION

CM or ‘cours magistraux’ (lectures)
They take place in the amphitheatres known more simply as ‘amphi’. Interaction with the teacher is limited. You must mostly take notes.

TD or ‘travaux dirigés’ (tutorials) and TP or ‘travaux pratiques’ (practical work)
These are small group classes that take place in classrooms or laboratories. You apply the concepts covered in CM.

Don’t get lost in translation

CM or ‘cours magistraux’ (lectures)
TD or ‘travaux dirigés’ (tutorials)
and TP or ‘travaux pratiques’

There are 3 levels in French higher education:

Academic cover

L1
30 ECTS credits
30
30
1st semester
1 academic year
2nd semester
L2

L3

M1

M2

BACHELOR’S DEGREE

DOCTORATE (PhD)

MASTER’S DEGREE

D for Doctorate (PhD):
6 semesters

M for Master’s degree:
4 semesters
or 120 ECTS credits

L (‘Licence’) for Bachelor’s degree:
6 semesters or
180 ECTS credits

UE

UCE

UCE

CEC

UE

UCE

UCE

CEC

EXAM

Continuous assessment

Exam

Exam results:
→ ernest.unistra.fr
→ Scolarité → Mes examens → Résultats d’examens

Important

Besides a few exceptions, no ECTS credits are awarded by French universities at doctoral level.

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Succeed in my academic year
**Tools to avoid plagiarism**

Plagiarism is sanctioned by the University of Strasbourg. In order to avoid it and to help you to correctly use the ideas of authors and the words available on the Internet in your homework, dissertations or theses, the university provides practical advice:

- [info-plagiat.unistra.fr](http://info-plagiat.unistra.fr)
- [infoosphere.uqam.ca](http://infoosphere.uqam.ca)
- [questiondebonsens.uquebec.ca](http://questiondebonsens.uquebec.ca)

**Tools for Unistra student success**

- **Support for my success on Ernest**: Find information, articles and a catalogue of educational resources to help you in your training.
  - [ernest.unistra.fr](http://ernest.unistra.fr)
  - [Mes Études](http://mes.etudes.unistra.fr)
  - [Soutien à ma réussite](http://soutien-a-ma-reussite.unistra.fr)

- **MoodleAIR**: Self-training modules to learn how to work more efficiently and specialise yourself, as well as advice to help you discover Unistra.
  - [aidealareussite.unistra.fr](http://aidealareussite.unistra.fr)

- **Professional missions**: To carry out a project from A to Z for a sponsor, as a group, in order to get a foot in the world of work today and develop new skills.
  - [missionpro.unistra.fr](http://missionpro.unistra.fr)

- **FEU!**: Do you want to easily meet other students? Place your ad on [feu.unistra.fr](http://feu.unistra.fr) to exchange with other students in a language, organise a cinema outing or ask for support in maths. Whether your query is about academics, a project, languages or leisure, offer your help, ask for help and simply share with other students.

**Improve my French**

To help you improve your French, the university offers FLE (French as a Foreign Language) courses throughout the academic year:

**FREE OFFERS**

- **Provision of resources for learning French at the PANGLOSS Planguage centre or online on the RELAIS website**:
  - [relais.unistra.fr](http://relais.unistra.fr)

- **TANDEM to practice your French with French-speaking students**:
  - [Registration](http://lansadmin.unistra.fr)

**PAYED OFFERS REQUIRING IIEF REGISTRATION**

- **University diplomas from levels A1 to C2**
  - Registration fees semester 1 or 2 = €1500
  - Registration fees semesters 1 and 2 = €2500

- **Examination centre for the DELF B2 and DALF C1/C2 National Diplomas**

**Institut International d’Études Françaises (IIEF)**

- **FREE OFFERS**
  - Examination centre for the DELF B2 and DALF C1/C2 National Diplomas

- **PAYED OFFERS REQUIRING IIEF REGISTRATION**
  - If you are studying for a Bachelor’s or Master’s degree in one of the faculties of the University of Strasbourg (excluding the Faculty of Law, schools and institutes), you can take a UE (teaching unit) of FLE to validate 3 ECTS credits. The minimum level required is B1 (already acquired) up to C1/C2.

**Contact**

- **Pangloss language center**
  - PANGLOSS building- 3rd floor
  - 2, allée René Capitant, 67000 Strasbourg
  - lansad-fle@unistra.fr
  - lansad.unistra.fr

- **IIEF**
  - delfdalf@unistra.fr

**Contact**

**LanSAD center of the Faculté des Langues**

- **FREE OFFERS**
  - Provision of resources for learning French at the PANGLOSS Planguage centre or online on the RELAIS website:
    - [relais.unistra.fr](http://relais.unistra.fr)

- **TANDEM to practice your French with French-speaking students**:
  - [Registration](http://lansadmin.unistra.fr)

**Important**

Find the 10 tips for a successful academic year at:

- [ernest.unistra.fr](http://ernest.unistra.fr)
- [Mes Études](http://mes.etudes.unistra.fr)
- [Soutien à ma réussite](http://soutien-a-ma-reussite.unistra.fr)

**Contact**

- [iief.unistra.fr](http://iief.unistra.fr)
  - [S’inscrire](http://iief.unistra.fr/s’inscrire)

- [delfdalf@unistra.fr](mailto:delfdalf@unistra.fr)
Succeed in my academic year

Maison universitaire internationale

PAID OFFER

→ FLE courses from levels A1 to B2-C1, given by the IIEF. The cost is €70 per session. This offer is renewed every semester.

Contact:

mui-info@unistra.fr

Alliance Française

→ afstrasbourg.eu

Université Populaire Européenne

→ upe-alsace.fr

Association ESN and its ‘café des langues’

→ @esn.strasbourg
→ événements

Centre International d’Études en Langues

→ www.ciel-strasbourg.org

And also . . .

Statut étudiant-artiste (Student-artist status)

If you wish, you can apply for the student-artist status to pursue both your studies and your artistic career:

→ one year of study in two years;
→ examination arrangements;
→ authorisation to be absent for training courses, performances, competitions, etc.;

You will thus have to apply in year N for year N+1.

Internships and jobs

To help you in your search for an internship, job or apprenticeship, you can contact:

◆ Espace Avenir

Guidance and Career Integration Service, to guide you in your choice of studies and your search for an internship or a job.

Contact:

20 A, rue René Descartes
67000 Strasbourg Cedex
espace-avenir@unistra.fr

◆ Alumni Relations Service

The Alumni Network is the professional social network for graduates, staff and doctoral students of the university. You will be able to apply for job offers online.

Job offers:

→ alumni.unistra.fr → Étudiants et personnels Unistra (identifiants Unistra)

Contact:

contact@alumni.unistra.fr
The ‘Maison universitaire internationale’ (MUI: International University House) is the emblematic place for the international welcome of the University of Strasbourg. Today, the MUI brings together the various central services of the university which welcome international visitors: the Erasmus+ Mobility centre, the non-Erasmus+ Mobility centre and the International Relations department’s ‘Bienvenue en France’ centre; the Office for the reception of international students of the University of Strasbourg and the migrant welcoming office; the Euraxess Centre of the Research and Development Department; the office of the cross-border university grouping ‘Eucor – The European Campus’.

The DRI is leading the ‘Bienvenue en France’ strategy, which aims to strengthen Unistra’s international attractiveness and to improve reception conditions for internationals. In July 2019, obtaining the ‘Bienvenue en France’ label with 3 stars for the quality of reception at the University of Strasbourg was a first step. Various projects have been launched, including this guide, which is also a concrete achievement!

SVU aims to welcome, promote and develop student life at the University of Strasbourg.

It includes, among other things:

◆ STUDENT RECESSION DESK

The ‘SVU-Mission accueil’ will inform you about the practical life of the university and student news. You will also get help to find your way on campus and will be able to renew your ‘Pass campus’.

◆ STUDENT LIFE

The SVU-Mission vie étudiante offers a specific welcoming and support system for student associations (creation, follow-up, advice, etc.), supports student projects and student commitment, and publishes offers of student jobs within and outside Unistra.

◆ DISABLED SUPPORT

The ‘SVU-Mission handicap’ offers a specific reception and support system so that students with disabilities can continue their studies in the best possible conditions. It organises the necessary aids or accommodations in conjunction with the ‘Service de santé universitaire’ – SSU (University Health Service) and provides the necessary advice to students to carry out their study and professional projects. Solutions are also put in place with the University’s digital services to meet the needs of everyone.

Contact: svu-handicap@unistra.fr
03 68 85 63 69

Contact: svu@unistra.fr
03 68 85 63 77

Contact: mui-info@unistra.fr
03 68 85 66 49

[Support and integration of Students in Exile]:
etudiantsrefugies@unistra.fr

Contact: dri-contact@unistra.fr
03 68 85 65 25

Contact: svu-contact@unistra.fr
03 68 85 65 25

Contact: svu-accueil@unistra.fr
03 68 85 60 10

| Service de la vie universitaire - SVU (Service for University Life) |
|---------------------|---------------------|
| → unistra.fr        |
| → Université        |
| → Organisation      |
| → Services centraux |
| → Domaine d’appui aux missions |
| → Service de la vie universitaire (SVU) |

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| Contact: svi-accueil@unistra.fr                |
| Contact: svi@unistra.fr                        |
| 03 68 85 65 10                                 |

| Contact: svi-handicap@unistra.fr               |
| 03 68 85 63 69                                 |

| Contact: svi-accueil@unistra.fr               |
| 03 68 85 65 10                                 |

| Contact: svi-handicap@unistra.fr               |
| 03 68 85 63 69                                 |

Important! The Service de la vie universitaire (SVU) (with its reception desk, student life and disabled support) will join the Studium building, currently under construction, in 2021.
France, Germany and Switzerland.

Cross-border cooperation project between administrative staff in any mobility or doctoral students, teacher-researchers Strasbourg belongs. The team assists students, university grouping to which the University of Eucor - The European Campus is a cross-border Eucor - The European Campus

Camus (university medical-psychological reception centre in Strasbourg)

Centre d'accueil médico-psychologique universitaire de Strasbourg 
Camus (university medical-psychological reception centre in Strasbourg)

The Camus offers individual, confidential consultations free of charge and by appointment with psychologists, psychiatrists and social workers.

Services des sports (Sports Service)

The 'Service des sports' organises sports activities for students and staff of the University of Strasbourg.

Service de l'action culturelle - SUAC (Cultural Action Service)
The 'Service universitaire de l'action culturelle' aims to promote culture and the arts at the University. Throughout the year, it creates cultural events and workshops, in partnership with the various university components and student associations, as well as with the region's cultural institutions. It also manages the Carte Culture scheme for the Bas-Rhin.

Direction du numérique - DNum (Digital Direction)

DNum provides digital services for teaching and research. You can contact IT support if you encounter any difficulty in using the university’s digital services.

Institut International d’Études Françaises - IIEF (International Institute of French Studies)
The University of Strasbourg provides paid courses in French as a foreign language within the framework of a joint service called 'Institut International d’Études Françaises – IIEF', for non-French-speaking students, teachers or trainees: courses for semester or year from beginner to advanced levels (levels A1 to C2).
**Pôle LanSAD (Languages for Specialists in Other Disciplines)**

The LanSAD Centre of the Faculty of Languages brings together several language centres. Its training offer is aimed at all students of the University of Strasbourg and those of partner institutions.

Contact: lansad-fle@unistra.fr

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**Service Relations Alumni (Alumni Relations Department)**

This service gives you access to the Alumni Network, the professional social network of graduates, staff and doctoral students of the University of Strasbourg. The Alumni site allows you to ask for advice to alumni from all disciplines via the directory and the sponsorship programme, register for monthly events related to professional life (online webinars and afterworks), apply for job offers, read inspiring portraits, etc.

Contact: contact@alumni.unistra.fr

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**Espace Avenir (Study, internship and career centre)**

Guidance and professional integration service of the University of Strasbourg. ‘Espace Avenir’ is the essential service to support you in your choice of studies, your job search and your internship.

Contact: espace-avenir@unistra.fr

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**Conseil à la réussite universitaire (Academic Success Tips)**

To help you integrate and familiarise yourself more easily with university life, you can meet up with a University Success Advisor.

Contact: conseillere-reussite@unistra.fr

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**Other structures outside the university**

**Préfecture du Bas-Rhin**

The services of the ‘Préfecture’ are present during the ‘Agora de rentrée’ from September to November.

Contact: prefecture@bas-rhin.gouv.fr

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**Campus France**

‘Campus France’ is a public institution in charge of promoting French higher education abroad and welcoming international students and researchers to France. It encourages international mobility, manages scholarship programmes and runs the alumni network.

Contact: strasbourg@campusfrance.org

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**Strasbourg aime ses étudiants (Strasbourg loves its students)**

Reception, information and networking facility provided by the ‘Ville et Eurométropole de Strasbourg’. It facilitates your integration and helps you discover the assets of this European capital through free events at the beginning of the school year and information relays throughout the year on services, infrastructures, actors, events, etc.

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**ADIL du Bas-Rhin**

The mission of ‘ADIL du Bas-Rhin’, a housing specialist, is to provide qualified advice on the legal, financial and tax aspects of your home.

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**CAF du Bas-Rhin**

The CAF (Caisse d’allocations familiales) is a public organisation responsible for the payment of family financial aid such as housing allowance.

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**Crous de Strasbourg / accommodation**

The ‘Crous’ offers you its services, essential for your housing, scholarship or catering questions.

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**Action Logement (Housing)**

‘Action logement’ is financed by companies to facilitate access to home loans or rentals, via Loca-Pass aid and the VISALE guarantee.
Caisse primaire d’assurance maladie – CPAM du Bas-Rhin (Lower Rhine Primary Health Insurance Fund)
The ‘Caisse primaire d’assurance maladie’ reimburses the cost of care for people insured with the Social Security.

Hôpitaux universitaires de Strasbourg – CHU (University Hospitals of Strasbourg)
The Strasbourg University Hospital is structured into 21 centres grouping together all the activities of the University Hospital.

- Nouvel hôpital Civil – Hôpitaux Universitaires de Strasbourg (New Civil Hospital)
- Hôpital de Hautepierre (Hautepierre Hospital)

Emergency and useful services

- Emergencies / SAMU 67 - The emergency centre / SAMU 67 includes the intensive medicine and intensive care unit of Strasbourg University Hospital.

  Contact: 15 or 03 88 87 90 15

  In case of emergency, call 15 immediately. You will be instructed on how to proceed.

- Pompiers (Fire Brigade) - The fire brigade intervenes in particular in the event of fire or traffic accidents.

  Contact: 18

- Police - The police intervene in particular when someone is in danger: violence, theft, burglary, etc.

  Contact: 114

Strasbourg public transport (CTS)
The ‘Compagnie des Transports Strasbourgeois – CTS’ manages the urban transport network (bus/tramway) of the ‘Eurométropole de Strasbourg’.

- CTS Agency: 9, place Saint-Pierre-le-Vieux
  67000 Strasbourg (tram station: Alt Wrinmärk)

- List of Vélhop shops:

  velhop.strasbourg.eu → Contact

Vélhop
Vélhop is the bike rental service set up by the ‘Eurométropole de Strasbourg’.

Office de tourisme (Tourist Office)
The Strasbourg Tourist Office is responsible for helping visitors discover the European capital through activities and visits to the city.

- 17, place de la Cathédrale,
  67082 Strasbourg Cedex

  Contact:
  03 88 52 28 28

Don’t forget to make photocopies. Some official documents will have to be provided in French by a professional translator in France.
Academic registration
It must be done by all international students (part of a mobility or not part of a mobility) and French students at Unistra, in the faculties/schools/institutes. It corresponds to the registration to the courses that the student will follow and for which he/she will be able to take the exams. page 27

Agora de rentrée
Set of useful services to get your stay off to a good start. page 40

Ancillary work authorised for foreign students
Legal working time, i.e. 964 hours/year, authorised for international students. page 18

Bank Transfer Order
Order given by a customer to his or her bank to send money to another bank account. page 18

Complementary health insurance
Complements the medical care provided by health insurance. page 32

Cours magistraux (CM)
Courses held in lecture halls with note-taking and by the teacher. page 46

Crédits ECTS (European Credits Transfer System)
Points system that allows you to validate your university course in Europe. page 46

Cursus de formation initiale
Ordinary training followed by French students at the University of Strasbourg. page 8

Deposit/security deposit
Amount of money requested by the landlord from the tenant of his accommodation. It is returned by the landlord at the end of the lease or used in case of damage / unpaid rent. page 15

Dossier social etudiant (DSE)
Procedure to apply for a scholarship and/or your student social housing. page 14

Ernest - Environnement numérique et social de travail
Digital and social work environment to access your schedule and exam results. page 36

European Health Insurance Card (EHIC)
Allows you to have a coverage for your health care. page 32

Examen de santé
Non-mandatory preventive health examination that allows you to take stock of your health, to be informed and guided. page 33

Final exams
Evaluation at the end of each semester. page 46

Guarantor
Person who undertakes to pay your rent as a tenant in the event of non-payment. page 15

Health insurance
Public service whose free and compulsory affiliation allows you to be reimbursed for part of your medical expenses. page 32

Housing Benefit
Called ‘APL’ or ‘ASL’ and paid by the ‘Caisse d’Allocation Familiale’ (CAF). page 20

Housing tax
Local tax that depends on the characteristics of your home, its location and your personal situation (income, composition of the household, etc.) on January the 1st. page 16

International Bank Account Number – IBAN
Bank identification codes allowing you to receive transfers to your bank account. page 17

International relations
Reference person within your faculty/school/institute to accompany you throughout your stay. page 10

International sponsorship
If you request it, your sponsor will answer your questions before and upon your arrival. page 43

Language levels
Defined by the European scale (CECRL) according to six levels (from the lowest to the highest: A1, A2, B1, B2, C1 and C2). page 11

Learning agreement
Document completed by international mobility students only, before their mobility and signed by the student, the home and host universities. page 27

Ongoing evaluation
Evaluation throughout the academic year. page 46

Massive Open Online Courses (MOOC)
Teaching course on the Internet. page 36

Modality of knowledge and skills assessment (MECC)
Rules for the assessment of a diploma course. page 46

Multiple degree training
International mobility programme at the University of Strasbourg for obtaining several degrees. page 8

Proof of address
Document in your name less than 3 months old that proves your physical address (electricity bill, telephone bill, etc.). page 46

Rental agreement/lease
Allows you as a tenant to occupy a dwelling for a fixed period of time in return for payment of the rent. page 14

Scholarship
Provided by French public institutions, public institutions or establishments in the country of origin or the Erasmus+ programme to help you finance your studies. page 20

Short term programme
Programme of a few days/weeks, organised by your faculty/institute/school or by the university on a specific theme. page 24

Student residence permit
Right granted on request by the French administration to stay for a limited period of time on French territory. page 30

Tax stamp
Allows you to prove that you have paid a tax / tax claimed by a public authority (State, General Council, municipality, etc.). page 30

Teaching units (UE)
Modules in which several courses are grouped together. They are divided into fundamental, complementary and free UEs. page 46

Tutorials (TD) and Practical Work (TP)
Courses organised in groups that take place in classrooms/laboratories. page 46

University housing
Group of housing units managed by the Crous. page 14

Visa
Stamp or sticker in your passport that proves that you are authorised to travel to a country. page 12

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This publication has been funded in the framework of the ‘Bienvenue en France’ Call for Proposals, of which the University of Strasbourg has been a laureate since July 2019.
Welcome guide

We are pleased to welcome you at the University of Strasbourg and to accompany you throughout your stay.

This welcome guide informs you about the steps to follow to successfully integrate into our university: visa and residence permit applications, registration, organisation of your courses and assessments, our practical life advice, your departure checklist, etc. You will also find the contacts to answer your questions in the ‘who to contact’ section.

Enjoy our welcome actions set up within the framework of the ‘Bienvenue en France’ label now!